

08/23/2024

Carlos Testcase

9614 ORIOLE LN

Anthill, MO 65488

Re: Billing Issue With PROVIDIAN - ACCT000026

Fax: +19292070142

Dear Sir or Madam:

I am writing to dispute a billing error ( in the amount of \$\_\_\_\_\_ ) on my account- ACCT000026. The amount is inaccurate because the merchandise I ordered was not delivered. I ordered the merchar on (DATE). The merchant promised to deliver the merchandise to me on (DATE), and the merchandise was not delivered. (In addition, when I ordered the merchandise, the merchant did not tell me that it would charge before shipping.)

I am requesting that the error be corrected, that any finance and other charges related to the disputed amount be credited to my account, and that I receive an accurate statement.

Enclosed are copies (use this sentence to describe any enclosed infoi . such as sales slips, payment records, documentation of shipment or delivery dates) supporting my position and experience. Please correct the billing error promptly and remove all late payments on my account immediately.

Sincerely,

Carlos Testcase