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Test fax setup with the HP Fax Test Service

Use the HP Fax Test Service to confirm that your HP printer can successfully send and receive faxes.

Send a test fax


Send a fax to HP, and then wait for a return fax to make sure you are able to send and receive faxes.

1. Create a one-page black and white test fax.
2. Add your fax number to the fax header. The service uses the header number to send the return fax. Make sure your full 10-digit fax number is in the header, and that it matches the number of the phone line connected to the fax.
3. Temporarily suspend or disable any conflicting phone line services such as voice mail, call waiting, anonymous call rejection, privacy manager, and caller ID, as these can interfere with incoming faxes. Pressing *82 before dialing the HP Fax Test Service number unblocks the Caller ID blocking feature in most areas. Contact your telephone company if any of these services are interrupting fax communication.
4. Send the test fax to 1-888-HPFaxme (1-888-473-2963 U.S.).
5. Wait 5 to 7 minutes for the service to send a return fax.


1-929-207-0142

If a fax is not received after 10 minutes, check fax settings and try again.


Additional support options



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