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	<b>Date:</b> 05/08/2024 11:39:34+00:00 GMT
	<b>TO</b>
	<b>Fax Number:</b> 442038089435
	<b>Name:</b>
	<b>FROM</b>
	<b>Fax Number:</b> 442085157055
	<b>Name:</b> Sonal Radia
	<b>Company:</b> Nagle James Associates Limited
	<b>Subject:</b> Test
	<b>Notes:</b>



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## BDR Group Update

01.12.2022

Dear Customer

We are writing to inform you of some important information relating to your BDR account over the coming months.

### *Pending Price Increases*

In line with the supplier's changes, we will implement price increases from 1st of January 2022 across the following services:

Remote Desktop Licenses are being increased by 20% on top of existing charges

MSP Licenses re being increased by 5% on top of existing charges

This will apply to existing licenses and future additional licenses.

If you have any questions or concerns or are uncertain how you may be affected by this, then please do not hesitate to get in touch.

### *Holiday Period*

As the festive period is fast approaching BDR will be open for support throughout this period but will not be able to perform any of the below over the following dates:

System changes or change requests

23<sup>rd</sup> December 2022 – 3<sup>rd</sup> January 2023

Service Ceases or Suspensions

12<sup>th</sup> December 2022 – 3<sup>rd</sup> January 2023

Services will resume as normal after this date. Again, support teams will be active and reachable via the normal methods throughout. Should you have any queries about what this means for you please do get in touch.

We hope you have a pleasant festive period and a happy new year.

Yours faithfully

