

HP ENVY Photo 7800 All-in-One Printer Series

Fax Test Report for
Sugar Creek Baptist Ch
8125333067
Nov 11 2023 12:53AM

Fax Hardware Test
Fax Connected to Active Telephone Wall Jack

PASS
FAIL

An active phone line was not detected.

Please check the items below then rerun this test.

Check the phone cord connection between the wall jack and the fax.

The phone cord from the wall jack should be connected to the port labeled "1-LINE" on the back of your HP device.

If you are using a splitter or some other device between the fax and the wall jack, remove it and connect the fax directly to the wall jack.

Plug your phone into the wall jack and check that a dial tone is available.

Check that you are using the phone cord supplied with your HP device.

Refer to your User Guide for more information on the fax test and settings.

Instructions on how to rerun this test:

- Step 1. Press the "Fax" button
- Step 2. Choose the "Setup" menu
- Step 3. Choose the "Tools" menu
- Step 4. Choose the "Run Fax Test" menu

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